

Accelerate Christian Home Schooling: Our Guarantee

We are committed to delivering on all we promise. Our word is our guarantee, and we guarantee the following:

1. We promise to communicate with you professionally and personally. Where possible, we will contact you personally by phone or email. If you request a call or email, we will always attempt to contact you. Our staff have many years' combined experience with homeschooling, A.C.E., government homeschool registration, and teaching. Any questions or issues are directed to the member most qualified to reply.
2. We promise to provide thorough initial and on-going training. We are constantly updating our training material and videos, and we provide updates through our website and monthly newsletters. If you have any questions, including questions about issues already covered in our training, we are always available to explain matters to you. No question is too large or small.
3. From the beginning, we will work with you to provide the best pathway for your child to reach their potential. We begin with a thorough diagnostic test to determine levels and gaps in literacy and numeracy. We provide a suggested prescription for your child, but consult with you before ordering any material, to make sure that you agree we have taken everything into consideration.
4. We promise to assist you with anything you find daunting, from ordering material to scoring tests. We provide written and video material to assist you, but will spend time explaining procedures to you in person (phone or email), if that is what you need. We will even review your efforts and give you feedback if you ask us for help.
5. We promise to provide you with explanations, ideas and documentation to help you register with your Australian state or New Zealand government. If requested, we will review your draft and provide constructive feedback.
6. We promise that our service alone provides you with the best prices for all resources purchased from the supplier.
7. We promise to assist you if you believe your child displays signs of dyslexia and/or dysgraphia. We are able to offer practical advice to parents to help children learn effectively. Upon request, subject to our terms and conditions, we also lend proven multi-sensory resources that improve reading, writing and spelling.
8. We record all results sent to us by parents, and we promise to provide prompt end of semester records of results.
9. We promise to help you and your secondary child choose a suitable pathway to equip them for the workforce or higher learning. Our online information explains the options, and upon request we will work with you and your child to make the best selection for their goals.
10. We promise to help you and your child should they encounter any difficulties in their studies. Whether it is a question about Algebra or advice on essay writing, we will work with you and your child to overcome any problems you feel you cannot deal with on your own.
11. If direct tuition is occasionally needed in English Grammar, Maths or Science, we can provide tuition opportunities using phone and online whiteboard resources to get your child through a difficult patch. If your child requires long term, regular tuition in a subject, then you should of course arrange to engage a private tutor as an ongoing concern.
12. We promise to celebrate graduations at Year 10 and Year 12 levels for all qualifying students. Although not every student can physically access our graduation celebrations because of distance, we will honour graduates at our ceremonies and provide live participation via media link. Other awards for non-graduates are also available if requested.
13. We will continue to expand our resources to help families enhance learning.
14. We promise to keep our communications up to date on our website and through our regular newsletters.